

# WNY PCC NEWSLETTER

March 2019



Greater Rochester PCC



## Buffalo Niagara PCC and Greater Rochester PCC uses Industry member to present at events.

Both the Buffalo Niagara PCC and the Greater Rochester PCC know what their members want! The February event in both cities had as a presenter BCC Software's own President, Chris Lien. Chris is not new to the PCC Family. He has presented at several National Postal Forums and is requested throughout the US to speak on the virtues of using great software to have a successful mailing. The event was very well attended in both cities with over 50 attendees per city.

Chris presented on "How to be your own Data Detective". Through perseverance and utilizing address software, you are guaranteed a successful mailing. Both PCCs realize to keep membership we must present the best and we have found this with Chris Lien.



Chris Lien, President of BCC Software speaks to a full house





# Mark Your Calendar

» UPCOMING EVENTS

## Distinguished Speaker Event

### Steven W. Monteith

Vice President, Marketing

Steven Monteith was named Vice President of Marketing in October 2016. He reports to the Chief Customer and Marketing Officer and Executive Vice President and will help develop and implement strategies, policies and programs that reflect the Postal Service's strong emphasis on industry growth at every level of our organization.

In this role, Monteith manages USPS marketing and branding strategies and objectives, which will allow him to leverage his extensive experience in multiple disciplines, including marketing, sales, finance, pricing and technology. He oversees Brand Marketing; Customer and Market Insights; Industry Engagement; Product Management—Mailing Products and Services; Product Management—Shipping Products; Stamp Services; Mailing Standards and the Pricing and Classification Service Center.

Monteith has been with the Postal Service 29 year and began his postal career as a management intern performing various roles in operations, finance, marketing and retail. He has a master's degree in Business Administration from the University of Maryland and a bachelor's degree from Columbia University.



Steven will present on the benefits of Informed Delivery for the advertiser and business mailer.

**Date: Wednesday April 17, 2019**

**Registration: 11:30**

**Luncheon: 12:00**

**Presentation: 1:00**

**Where: Brook Lea Country Club  
891 Pixley Road  
Rochester NY 14624**



Sponsored by BCC Software

[Buffalo Niagara PCC Register Here](#)

[Greater Rochester PCC Register Here](#)

**2019 WNY USPS/PCC Golf Outing**  
**5/17 & 9/20**  
**Shotgun Start 12:00**  
**4 Person Scramble**



**Terry Hills Golf Course**  
**5122 Clinton Street (Rte 33)**  
**Batavia, NY 14020**

Cost is \$105 and includes golf, cart, Hot Dog/Hamburger during the round, dinner after the round, 50/50 (\$10) and Raffle Tickets (\$10)

\*\*Dinner Only Price is \$30 (\$50 with pre-purchase of 50/50 and Raffle Tickets)\*\*

**Contacts:**

Marty Siminski (585) 272-5811  
Roselle Murrell (716) 846-2402  
Terri Ringler (716) 846-2536  
Dave Tempestoso (716) 549-1991  
Rob Hanlon (716) 842-4768  
Jason Domagala (716) 853-5303  
Don Newton (585) 272-5719  
Tom King (716) 846-2530  
Derek Spencer (716) 842-4719

**Sponsor a hole, only \$100.00. Or sponsor both events for only \$175.00! Contact Terri Ringler @ 716-846-2536 or email [therese.r.ringler@usps.gov](mailto:therese.r.ringler@usps.gov)**

## Women's History Month

National observance honors contributions



*Jeannette Lea collects mail in December 1944. She was the first woman letter carrier in Chicago since World War I. Image: National Postal Museum*

Women's History Month began Friday, March 1.

The annual observance, which traces its roots to the early 1980s, honors the contributions of women to American history and the shaping of contemporary society.

The USPS workforce includes about 288,000 women, or about 45 percent of employees.

“Throughout the Postal Service’s history, women have made significant achievements in mail processing, delivery, transportation and other areas,” said Postmaster General Megan J. Brennan. “During Women’s History Month, we honor their achievements and recognize the important contributions that the women of the postal workforce continue to make to our mission.”

**\*\*REMINDER\*\***

**USPS to Retire the Centralized Accounting Processing System (CAPS) – Effective April 1, 2019**

Effective April 1, 2019, eligible CAPS accounts must be migrated to EPS.

The Postal Service has launched a new payment processing platform called Enterprise Payment System (EPS). EPS supports multiple payment options including mobile check deposit, offers more reporting features, and allows customers to manage multiple USPS business functions under one account.

Eligible Products and Services include First-Class Mail<sup>®</sup>, Letters, Cards, and Flats, Priority Mail, First-Class Package Service, USPS Marketing Mail<sup>™</sup>, Letters, Flats, and Parcels, Parcel Select<sup>®</sup>, Media Mail<sup>®</sup>, Library Mail, Bound Printed Matter, Periodicals, International Products, Business Reply Mail (BRM), Every Door Direct Mail (EDDM<sup>®</sup>), Merchandise Return Service (MRS), Scan Based Payment (SBP), PO Box, Caller & Reserve Services (EPOBOL), and Address Quality Products (AEC, AECII and ACS<sup>™</sup>), submitted via hard copy, eDoc (Mail.dat/Mail.XML), Postal Wizard or the Intelligent Mail<sup>®</sup> small business (IMsb) Tool.

Products not currently supported include Electronic Verification System (eVS<sup>®</sup>), Parcel Return Service (PRS), PC Postage<sup>®</sup>, Official Mail Accounting System (OMAS), Premium Forwarding Service Commercial (PFSC<sup>™</sup>), Share Mail<sup>®</sup>, Intelligent Mail barcode Accounting (IMbA), iCAPS, and Remaining Address Quality products. Customers utilizing these products and services will continue to be supported through CAPS.

**Please Note:**

- Customers who have a combination of eligible and non-eligible products and services will not be required to migrate until a future date.
- No new permits for EPS eligible products or services should be opened on CAPS after April 1<sup>st</sup>, 2019.
- The updated EPS User Guide can be found on PostalPro:  
<https://postalpro.usps.com/EPSUserGuide>.

Mail Entry and Business Mailer Support is hosting a series of informational sessions on EPS and the migration process:

- When: Occurs every Tuesday 1:00 PM to 2:00 PM ET
- Webex:  
<https://uspsmeetings.webex.com/uspsmeetings/j.php?MTID=m16e815612fc10e6d0ff515ac501224f3>
- Call-in toll-free number (US): 1-855-860-7461
  - Conference Code: 819 297 8257

**For more information:**

- Visit PostalPro Enterprise Payment System Page: <https://postalpro.usps.com/eps>

## National Postal Forum (NPF) 2019

We live in a high-tech world. The NPF is the ideal way to stay in sync with all the advances and trends that affect the rapidly progressing and changing mailing and shipping industry.

The NPF is the premier mailing and shipping conference that works directly with the US Postal Service to provide the most comprehensive educational and networking platform for meeting the needs of the industry. Offering 130+ educational workshops, providing US Postal Service Officer-led sessions and being the largest mailing and shipping industry trade show, the NPF is the ideal opportunity for the industry professional to learn, collaborate and grow their business.

This is also the only event that brings together all senior level US Postal Service executives, leaders of the mailing and shipping industry, as well as major industry supplier and shipping partners. You can't afford to miss this opportunity.

For information please visit [NPF.org](http://NPF.org).

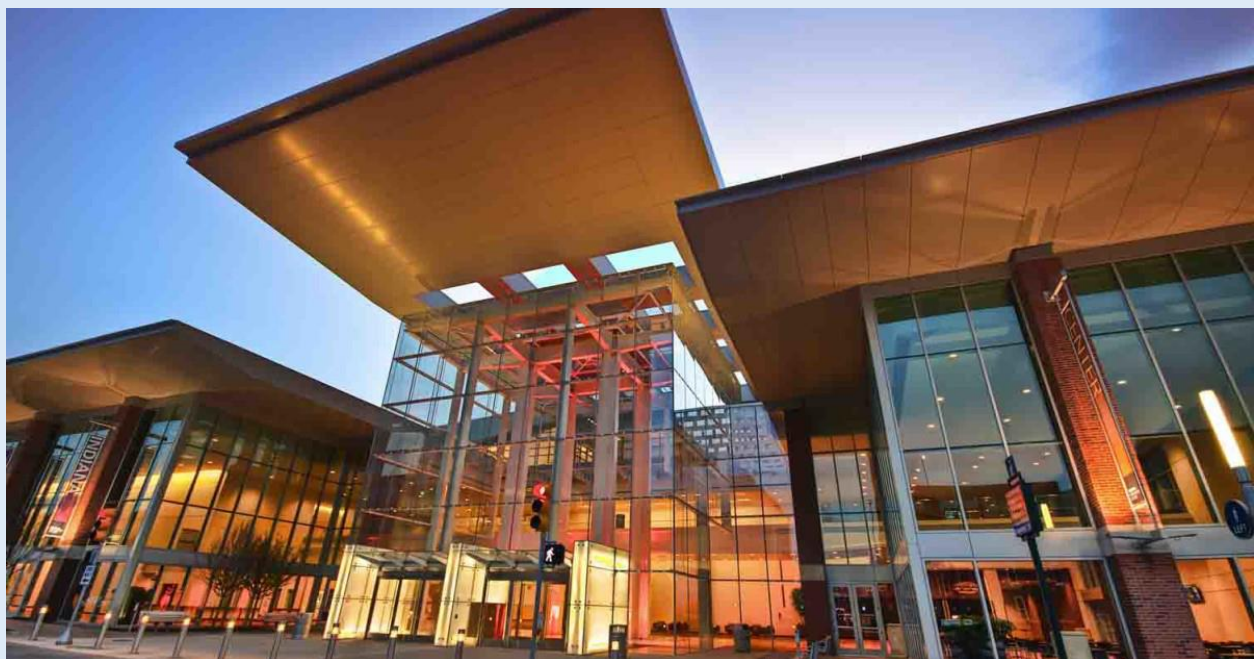
We hope to see you at:

**The Indianapolis Convention Center**

100 South Capitol Avenue

Indianapolis, IN 46225

**From: Sunday, May 5 to Wednesday, May 8, 2019**



## Contact Information

**Buffalo Niagara PCC**  
Email: [BNPCC@usps.gov](mailto:BNPCC@usps.gov)  
<http://buffaloniagarapcc.org>

**Greater Rochester PCC**  
Email: [GRPCC@usps.gov](mailto:GRPCC@usps.gov)  
<http://greaterrochesterpcc.com>



**Terri Ringler**  
Customer Relations Coordinator  
(716) 846-2536  
[Therese.R.Ringler@usps.gov](mailto:Therese.R.Ringler@usps.gov)



## Online Resources

**Business Customer Gateway**  
<https://gateway.usps.com/eAdmin/view/signin>

**Zip Code**  
<https://tools.usps.com/go/ZipLookupAction!input.action?mode=0&refresh=true>

**Quick Service Guides**  
<http://pe.usps.gov/text/gsg300/q000.htm>

**Mail Service Updates**  
<http://about.usps.com/news/service-alerts/welcome.htm>

**PostalPro**  
<https://postalpro.usps.com/>

**National Customer Support Center**  
**1-800-238-3150**

Article suggestions or ideas for upcoming newsletters please email either PCC.